

VACANT

.24/sq ft

- 240 Degree Truck Mounted Hot Water Extraction Process to Clean Areas.
- All Spots are treated Including Pet Stains, Red Stains, Furniture Stains, Filtration Soil. No Additional Charge for “Dual Process”.
- No Carpet Protector will be applied.

Thirty Day Spot Return Guarantee: SEE BELOW

The structure contracted to be cleaned must be vacant. No one lives in the structure; nothing is stored in the structure; no furniture is in the structure.

SILVER

Basic Thorough Cleaning

.33/sq ft

- 240 Degree Truck Mounted Hot Water Extraction Process to Clean Areas.
- All Spots are treated Including Pet Stains, Red Stains, Furniture Stains, Filtration Soil. No Additional Charge for “Dual Process”.
- No Furniture is to be moved. No Carpet Protector will be applied.

Thirty Day Spot Return Guarantee: SEE BELOW

GOLD

Thorough Cleaning & Protection

.49½/sq ft

- 240 Degree Truck Mounted Hot Water Extraction Process to Clean Contracted Areas.
- All Spots are treated Including Pet Stains, Red Stains, Furniture Stains, Filtration Soil. No Additional Charge for “Dual Process”.
- Carpet Protectant Applied.

Thirty Day Spot Return Guarantee: SEE BELOW

PLUS

Six Month Spot & Spill Warranty AND 1/2 Price Cleaning Option Within 6 Months
SEE BELOW SEE BELOW

PLATINUM

The Most Worry Free Path to a
Clean & Healthy Home

.79/sq ft

- 240 Degree Truck Mounted Hot Water Extraction Process to Clean Areas.
- All Spots are treated Including Pet Stains, Red Stains, Furniture Stains, Filtration Soil. No Additional Charge for “Dual Process”.
- Carpet Protectant Applied.

Thirty Day Spot Return Guarantee: SEE BELOW

PLUS

Six Month Spot & Spill Warranty AND 1/2 Price Cleaning Option Within 6 Months
SEE BELOW SEE BELOW

PLUS

All Furniture Moved Carpet Cleaned & Protected
Then Furniture Replaced!

SEE BELOW

Thirty Day Spot Return Guarantee: All Packages Qualify

Any spot removed during this service that may return within thirty calendar days of the original service are subject to an additional re-service at no additional charge. The Client must call PCFC within thirty calendar days of the original service to schedule an appointment for the re-service.

Six Month Spot & Spill Warranty: Gold & Platinum Packages Qualify

The carpet protectant used will be either 3M Scotchguard or DuPont Teflon. The protectant is applied to the carpeted areas that have been contracted to be cleaned. The areas treated with protectant are warranted as follows:

Six Month Spot & Spill Warranty: Any spill or spot applied to the carpet by accident must be identified by the client (homeowner) to Prestige Carpet & Floor Care (PCFC). PCFC will then advise the Client of the best method to remove the spot or spill, if this advice is unsuccessful in removing the spot or spill, PCFC will then set an appointment time to come to the Client's Home and attempt to remove the spot or spill at no additional charge.

1/2 Price Cleaning Option and 5th Year FREE! Gold & Platinum Packages Qualify

Six Month ½ Price Cleaning Option: At the conclusion of five calendar months after the original service PCFC will contact the Client via postcard and/or Phone to make the Client aware that their Six Month ½ Price Cleaning Option is nearing its expiration. The Client then has 45 days to schedule the ½ Price Cleaning Service. The ½ Price Cleaning Service Includes cleaning the traffic areas only of the same areas cleaned in the original service. No Furniture is moved during the ½ Price Cleaning Service. The areas that are cleaned during the ½ Price Cleaning Service are then Protected using either 3M Scotchguard or DuPont Teflon. A new Six Month Spot and Spill Warranty is then effected. If the Six Month Cleaning Options are utilized within the times allotted all cleaning in the 5th year is Free.

Furniture Moving Platinum Packages Qualify

All Furniture Moved except: Pianos, Waterbeds, Aquariums, Grandfather Clocks, Any Electronics (TVs, Computers, Stereos, Phones, etc.), Full Bookcases, Sectional Desks, Entertainment Centers, China Cabinets, High Value Antiques, some Sectional Sofas.

Furniture to be moved must be cleared of any lamps, books, decorative bric a brac, collectibles, plants, pictures, etc.

Furniture that qualifies to be moved is beds, dressers, sofas, loveseats, chairs, ottomans, coffee tables, end tables, dining tables, conference tables, night stands, hat trees, valets, non-sectional desks, some sectional sofas. Any furniture that is moved will be moved from its original location, the carpet beneath then cleaned and protected, the furniture will then be relocated (as nearly as the technicians can estimate) to its original location on either 3"x 3" plastic tabs or 2"x 2" Styrofoam blocks. The furniture must be left in this location on the protective devices until no less than 72 hours later. If assistance is required to remove the protective devices call our office to schedule an appointment to have this service performed.

Client Furniture Moving:

If the Client desires to move the Furniture **before** PCFC technicians arrive at the Clients Home/Business this is welcomed, however PCFC will not accept the liability of Client moving furniture **while** PCFC technicians are servicing Client's Home/Business. If the Client desires to move own furniture, please remember to keep halls and doorways clear of furniture.

Cancellation Policy

As part of our continued effort to provide you with the very best of service and accommodate all appointment requests, we have implemented a Cancellation Policy. As all services are provided by appointment only and this time is reserved for your exclusive use, we must request 24 hours notice to cancel an appointment. There is a 50% charge for cancellations made less than 24 hours in advance and 100% for no-shows.